

UTILITY
PATENT APPLICATION
TRANSMITTAL

(Only for new nonprovisional applications under 37 CFR 1.53(b))

Attorney Docket No. 207133

First Inventor Ronald Leo DeLegge
A SYSTEM AND METHOD FOR MEASURING QUALITY OF

MEASURING QUALITY OF SERVICE RENDERED VIA MULTIPLE COMMUNICATION Title CHANNELS 10/051635

		Express Mail	Label No.   EL 8		
APPLICATION ELEMENTS		ADDRESS TO:	ADDRESS TO: Commissioner for Patents Box Patent Application Washington, DC 20231		
1. Utility Patent Application Transmittal Form		orm ACCOMPAN	ACCOMPANYING APPLICATION PARTS		
2. Applicant clai	ms small entity status. S	ee 10. Applicar	nt requests early pu	ublication.	
	37 CFR 1.27.  3. Specification (including claims and		(include publication fee under 37 CFR 1.18(d))  11. Assignment Papers		
abstract) [Total Pages 25]			(cover sheet and document(s))  12. 37 CFR 3.73(b) Statement (when there is		
4. Drawings 5. Combined De	[Total Sheets	6 12. 37 CFR	3.73(b) Statement	(when there is	
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a. Newly ex		1 14. L English	Translation Docum	nent (if	
	m prior application	applicable	applicable) 15. Information Disclosure Statement (IDS)		
[Note	Box 6 below]		n PTO-1449	terrient (IDS)	
i. Delet	tion of Inventor(s) Signed nent attached deleting inventor		ies of Listed Docur	ments	
named	in the prior application	16. Prelimin	ary Amendment	-	
6. Incorporation	by Reference: The entire the prior application, from		17. Return Receipt Postcard (Should be specifically itemized)  18. Claim of Priority & Certified Copy of		
which an oath	or declaration is supplied	18. Claim of			
under Box 5b	is considered as part of	he 19. $\square$ Request	Document(s) : & Certification Un-	dor 25 1100	
disclosure of t	the accompanying d is hereby incorporated		2)(B)(i) (Form PTO/SI		
reference.	d is nereby incorporated	equivalen	must be submitted wit	h this application	
<ol> <li>Application D.</li> </ol>	ata Sheet. See 37 CFR	20. Other:	publication at 18 mont	hs)	
	1.76				
8. CD-ROM or Com	CD-R in duplicate, large outer Program (Appendix	<b>,</b>			
Nucleotide and/or	outer Program (Appendix Amino Acid Sequence	)			
Submission				1	
a.   Computer	Readable Form (CRF)				
	Sequence Listing on:				
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21. If a CONTINUIN	NG APPLICATION, check	appropriate box and si	upply the requisite	information	
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Prior applica	n 🔲 Divisional 🔲 Conti ation information: Examir	nuation-in-part of prior a ler ; Group Art Ur			
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UTILITY PATENT APPLICATION TRANSMITTAL Attorney Docket No. 207133					
22. Pleas	2. Please charge my Deposit Account No. 12-1216 in the amount of \$				
23. A check in the amount of \$370.00 is enclosed.					
<ul> <li>24. The Commissioner is hereby authorized to credit overpayments or charge any additional fees of the following types to Deposit Account No. 12-1216;</li> <li>a.</li></ul>					
25.  The Commissioner is hereby generally authorized under 37 CFR 1.136(a)(3) to treat any future reply in this or any related application filed pursuant to 37 CFR 1.53 requiring an extension of time as incorporating a request therefor, and the Commissioner is hereby specifically authorized to charge Deposit Account No. 12-1216 for any fee that may be due in connection with such a request for an extension of time.					
M. Customes N	26. CORRESPOND				
Customer Number: 23460  23460  PMTENT TRADEMEN OFFICE					
Name	Mark Joy, Registration No. 35,562				
Signature					
Date	1-18-02				
Certificate of Mailing Under 37 CFR 1.10					
I hereby certify that this Utility Patent Application Transmittal and all accompanying documents are being deposited with the United States Postal Service "Express Mail Post Office To Addressee" Service under 37 CFR 1.10 on the date indicated below and is addressed to: Commissioner for Patents, Box Patent Application, Washington, D.C. 20231.					

Utility Transmittal (Revised 10/18/01)